

Protective Research Group

the new paradigm in protection



Company Profile

1740 Manning Street, Jacksonville, FL. USA

www.proresearchgroup.com

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*one able to gain the victory by modifying his tactics
in accordance with the enemy situation
may be said to be divine
“Sun Tzu”*

Company Profile

Protective Research Group is a private consulting firm located in the Great City of Jacksonville, Florida. We provide consulting services related to issues of personal, corporate, and public safety and protection.

Mission

Our mission is to provide our clients with a cutting edge, no-nonsense approach to security and safety information which can be effectively applied in the real world.

Principle Points of Contact

Wade M. Knapp, CPS - President

Mr. Knapp is a Certified Protection Specialist with over 24 years experience in the protection industry. He is a graduate of Executive Security International, Aspen CO., and has obtained education in Law Enforcement, Security Management, Biological & Chemical Terrorism, Advanced Hazmat Life Support. In addition to his career in Security Management, he is also an experienced Protection Officer, Licensed Security Instructor, Basic Life Support Instructor, and Self-Defense Instructor.

Lee A. Knapp, RN, CEN - Vice President

Mrs. Knapp is a Registered Nurse and Certified Emergency Nurse with over 16 years experience in the medical industry. Mrs. Knapp is a graduate of Marshall University School of Nursing, and has an extensive background in the field of emergency medicine. Certifications and education include: Basic Life Support (BLS), Basic Life Support Instructor, Advanced Cardiac Life Support (ACLS), Advanced Hazmat Life Support (AHLS), Advanced Hazmat Life Support Instructor, Biological & Chemical Terrorism.

Nick LaFleur - Vice President

Mr. LaFleur has over 10 years experience in the protection industry, including 6 years in security management. He has extensive expertise in the fields of Computer & Information Security, Investigative Technologies, and Physical Security Planning. He is a Licensed Private Investigator, Self Defense Instructor, and Safety & Security Author and Lecturer.

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Consulting and Research Services

Protective Research Group provides consulting and research services in areas related to personal, corporate, and public safety & protection. We understand just how important information is to the decision making process related to emergency management planning. We utilize an aggressive, team-oriented approach to all consulting and research projects with the goal of providing our clients with cutting edge no-nonsense results. Our information collection methods include extensive data mining of open-sources such as news media reports, Internet research, professional and trade publications, seminars and conferences, as well as, professional associations, personal interviewing, and research surveying. We are committed to uncovering the answers to your project questions.

Core Consulting Areas

- Terrorism and Crime Vulnerability & Threat Studies
- Contingency and Operational Planning
- Speciality Research Surveying
- Executive Protection Consulting
- Computer and Internet Security
- Industry Comparison Surveying
- Biological and Chemical Terrorism
- Medical Preparedness and Response to Terrorism
- Data Collection and Analysis
- Family & Child Safety
- Security Personnel & Team Development

Training Services

Protective Research Group is comprised of some of the most experienced and professional instructors in the fields of safety & protection. We are dedicated to providing a high-energy learning experience through informative, state of the art, programing of the highest educational traditions. We provide thought provoking, goal-driven training courses which encourage participant interaction and include hands-on aspects. The combined teaching experience adds up to over 30 years in front of the classroom disseminating information to students. All training manuals and presentation materials are written and prepared by us in-house. Our training programs include single and multi-day seminars which are conducted at our corporate office, or delivered to you at your location. We can also develop and administer specialized training programs within our areas of expertise.

- International and Domestic Terrorism
 - Biological & Chemical Terrorism
 - Bomb Threat & Bomb Security Management
 - Security Officer Training & Development
 - Medical Preparedness & Response to Terrorism
 - First Aid & CPR
 - Executive Protection & Safety
 - Computer Security
 - Internet Safety
 - Utilizing the Internet for Research
 - Self Defense & Personal Protection
 - Family & Child Safety
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Examples of Current Training Programs

Bomb Security Management

One Day Seminar

Bomb related violence has become commonplace in today's global society. No country, government, corporation, or individual on the planet is immune from becoming a target of a bombing or bomb threat. Every year in America thousands of bomb and bomb threat incidents occur resulting in millions of dollars in property damage, hundreds of individuals injured or killed, and large financial losses due to evacuations. Motivations for these attacks can include revenge, political, vandalism, and can be both terrorist or workplace violence in nature. America has only recently begun to experience the true destructive power of a well planned bomb attack, although bomb related incidents have been common in the U.S. since the end of World War II. So how do we reduce our risk of becoming the target of a bomb related incident? Through the understanding of the problem, education, development of a response plan, and training of personnel. Only then can we meet this problem head-on and truly reduce our risk of this type of violence.

The purpose of this one day seminar is to present information regarding bomb security planning in a format which is easily understood and useful in assisting with the design of your organization's preparedness plan. This seminar can be delivered in two different formats: an awareness and training program for employees; or a more detailed planning and response program for management and security personnel.

- Developing the Bomb Security Plan
- Physical Security & Access Control
- Recognition Clues for Letter or Package Bombs
- Receiving a Telephone Bomb Threat
- Developing a Search Plan
- Techniques for Searching Rooms
- Developing an Evacuation Plan

Exploring the Aspects of Biological and Chemical Terrorism

One Day Seminar

The threat of a terrorist act involving the use of a biological or chemical weapon has become an issue of great concern in the United States. Analysis being released by U.S. Government Agencies, U.S. Military, Research Organizations, and a host of other professionals indicates that the threat of a terrorist act utilizing one of these Weapons of Mass Destruction is both real and credible. This analysis often states that it's not a question of "if" such an attack will occur, but "when and where" such an attack will occur.

The first step in reducing the possibility of terrorist incidents involving the use of Biological or Chemical weapon agents is to improve the basic awareness of this type of terrorism. Without an adequate understanding of the fundamental aspects of these Biological and Chemical weapons, their characteristics and effects, response protocols, medical treatments, etc. we remain at the mercy of the incident itself.

This course is designed to provide the participant with a fundamental understanding of the threat associated with Biological & Chemical Terrorism. This is a fast-paced and informative program open to all personnel from the Corporate, Security, or Emergency Response communities, as well as the General Public.

- Defining the Terrorist Threat
 - The Impact of a Biological or Chemical Terrorist Attack
 - Characteristics of Biological & Chemical Agents
 - Decontamination & Personal Protection
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**Emergency Department Management of Mass Casualty Incidents
Involving Biological & Chemical Terrorism**
One Day Awareness Level Seminar

The objective of this one day seminar is to educate hospital Emergency Department personnel in the aspects of planning and response to Mass Casualty Incidents (MCI) stemming from biological and chemical terrorism. Our lecture is presented in a fast paced, thought provoking, and insightful manner intended to stress the importance of preplanning for the possibility of such a catastrophic event. Once this course is completed, participants can then apply this information in the “real world” to supplement existing disaster planning or for use in the development of future planning.

- Exploring Aspects of Biological and Chemical Terrorism
- Characteristics of Biological & Chemical Weapon Agents
- Mass Casualty Incident Planning
- Decontamination Procedures
- Triage Operations
- Personal Protection Equipment

Emergency Department Critical Incident Team (EDCIT) Development Program
Two Day Team Development Seminar

The objective of this two day seminar is to provide training for a “team approach” in responding to MCI’s involving biological and chemical agents. The EDCIT development course includes a more in-depth approach to the 8 hour Awareness course with concentration on aspects of MCI management. Lecture on team development strategies is incorporated into this training along with a hands on approach to personal protective equipment and decontamination training.

- Exploring Aspects of Biological and Chemical Terrorism
- Characteristics of Biological & Chemical Weapon Agents
- Mass Casualty Incident Planning
- Decontamination Procedures
- Triage Operations
- Personal Protection Equipment
- Team Development Strategies

Biological & Chemical Terrorism Awareness for Healthcare Security Professionals
One Day Awareness Level Seminar

Security & Safety will be an issue of great importance during a hospital Mass Casualty Incident (MCI) operation. The hospital protection team will be responsible for many key functions during the MCI operation. Situations requiring crowd control, traffic control, building protection, etc. should be anticipated in the aftermath of a terrorist event. This seminar is designed to provide hospital security officers with an understanding of biological and chemical terrorism, and the working knowledge necessary to conduct an effective protective response effort during hospital MCI operations.

- Exploring Aspects of Biological and Chemical Terrorism
 - Characteristics of Biological & Chemical Weapon Agents
 - Mass Casualty Incident Planning
 - Facility Protection
 - Personal Protection Equipment
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Community & Workplace First Aid and CPR Seminars

Protective Research Group can provide it's clients with quality First Aid and CPR training . The goal of these basic level first aid and CPR courses is to provide people with the knowledge and skills necessary in an emergency to call for help, to help keep someone alive, to reduce pain, and to minimize the consequences of injury or sudden illness until professional medical help arrives. The content and activities included in each course will prepare participants to recognize emergencies and make appropriate decisions regarding care. Each course teaches the necessary skills the citizen responder will need to act as the first link in the emergency medical services (EMS) system chain. There are no prerequisites for enrolling in any of the basic-level courses. Protective Research Group is an Authorized Provider of American Red Cross programing through the Northeast Florida Chapter of the American Red Cross.

Adult CPR

The purpose of the Adult CPR course is to give individuals the knowledge and skills necessary to recognize and provide basic care for breathing and cardiac emergencies, in adults, until advanced medical personnel arrive and take over. The course is approximately 4 hours long.

Child and Infant CPR

The purpose of the Child and Infant CPR course is to give individuals the knowledge and skills necessary to recognize and provide basic care for breathing and cardiac emergencies, in children and infants, until advanced medical personnel arrive and take over. The course is approximately 5 hours long.

Community CPR

The purpose of the Community CPR course is to give individuals the knowledge and skills necessary to recognize and provide basic care for breathing and cardiac emergencies, in adults, children, and infants, until advanced medical personnel arrive and take over. The course is approximately 6 ½ hours long.

Community First Aid and Safety

The purpose of the Community First Aid and Safety course is to give individuals the knowledge and skills necessary to recognize and provide basic care for injuries and sudden illnesses, breathing and cardiac emergencies, in adults, children, and infants, until advanced medical personnel arrive and take over. The course is approximately 9 hours long.

Standard Workplace First Aid

The purpose of the Standard First Aid course is to give individuals in the workplace the knowledge and skills necessary to recognize and provide basic care for injuries and sudden illnesses until advanced medical personnel arrive and take over. The course is approximately 5 ½ hours long.

Standard Workplace First Aid with AED

The purpose of the Standard First Aid with AED course is to give individuals in the workplace the knowledge and skills necessary to recognize and provide basic care for injuries and sudden illnesses, including using an automated external defibrillator (AED) for victims of sudden cardiac arrest, until advanced medical personnel arrive and take over. The course is approximately 6 ½ hours long.

Workplace Adult CPR

The purpose of the Adult CPR course is to give individuals in the workplace the knowledge and skills necessary to recognize and provide basic care for breathing and cardiac emergencies until advanced medical personnel arrive and take over. The course is approximately 3 ½ hours long.

Ergonomics

The purpose of the Workplace Training module for Ergonomics is to give individuals in the workplace the knowledge necessary to identify and reduce the risk of musculoskeletal disorders (MSDs). This module can be presented as an add-on to any of the Workplace Training courses, or it can be presented as a stand-alone session. The module is approximately 1 hour long.

Slips, Trips & Falls

The purpose of the Workplace Training module for Slips, Trips & Falls is to give individuals in the workplace the knowledge necessary to identify and reduce the risk of slips, trips & falls. This module can be presented as an add-on to any of the Workplace Training courses, or it can be presented as a stand-alone session. The module is approximately 1 hour long.

Back Injury Prevention

The purpose of the Workplace Training module for Back Injury Prevention is to give individuals in the workplace the knowledge necessary to identify and reduce the risk of back injury. This module can be presented as an add-on to any of the Workplace Training courses, or it can be presented as a stand-alone session. The module is approximately 1 hour long.

Workplace Violence Awareness

The purpose of the Workplace Training module for Workplace Violence Awareness is to give individuals in the workplace the knowledge necessary to identify and reduce the risk of workplace violence. This module can be presented as an add-on to any of the Workplace Training courses, or it can be presented as a stand-alone session. The module is approximately 1 hour long.

Florida Class “D” Security Officer Training Program (Fla State License # DS200039)

Our Class D Security seminars will provide the participant with the latest in security industry information, along with the fundamentals needed to be a productive officer. We utilize an aggressive lecture driven training format, combined with computer generated presentations and quality training manuals. The Class “D” Security Officer Training Program is the required security training course for all persons wishing to apply for the Class “D” Security Officer License issued by the Florida Department of State, Division of Licensing (as regulated under Chapter 493 f.s.). The Class “D” Security Officer License is required for all Security Officers seeking employment with any Licensed Security Agencies throughout the State of Florida. Chapter 493 f.s. mandates that all Class “D” Licensed Security Officers are required to obtain 40 hours of security training. The training programs are divided into two classes, the 24 hour course which is the minimum training requirement to apply for the Class “D” Security Officer License and a 16 hour course which must be completed prior to the first renewal of the license.

24 Hour Course Topics Include

Chapter 493 Florida Statutes & IC-3 F.A.C.
Legal Issues & Liability
Patrol Techniques
Crime & Accident Scene Protection
Basic First Aid
Ethics & Professional Conduct
Fire & Life Safety
Crime & Accident Prevention
Emergency Procedures
Observation & Report Writing

16 Hour Course Topics Include

Interpersonal Communications
Courtroom Procedures
Interviewing Techniques
Traffic Direction
Professional Communications
Crowd Control
Personal Safety
Public Relations
Special Problems for Security

Public Speaking

The members of Protective Research Group are available for speaking engagements including corporate or association luncheons or meetings, keynote addresses, sales meeting enhancement, seminars, conferences, and workshops. We provide energetic, fast paced, and informative talks on current issues and trends relating to personal, corporate, and public safety.

- Trends in Global Terrorism
- Biological & Chemical Terrorism
- Cyber Terrorism Threats
- Medical Preparedness for Incidents Involving WMD
- Pursuing Excellence in the Protection Industry
- Family & Child Safety
- Personal Safety Awareness
- Protection Officer Professionalism

The Internet

Through our Internet web site we are able to provide the global community with extensive information relating to issues of personal, corporate, and public safety. Visitors will find a wealth of information regarding our firm, our services, current projects, publications & articles, online surveys, research links, a safety discussion forum, company newsletter, and more. Please refer to the contact information in this booklet for our web address.

Child Fingerprinting

Protective Research Group is offering parents wishing to obtain a set of safety fingerprints of their children the opportunity to do so by providing Child Fingerprints Workshops. This service is provided at no-cost to the parent, and there is absolutely no commitments or hidden costs. During the workshop, parents can pick up some free safety literature, become familiar with us and our services, register for safety classes, participate in a written safety survey, or speak with one of us about a specific concern or question. We at Protective Research Group are also parents, and we share in the same concerns that are on the minds of other parents.

Family & Child Safety Workshops

A companion to our Child Fingerprinting Workshop is the Family & Child Safety Workshop. This workshop is designed to provide parents, and other family members, with important fundamental safety information. The workshop is fast-paced, informative, and encourages audience feedback and discussion. The workshop last about 2 hours and includes several core topics of interest: General Family & Child Safety, Child Abduction, and Internet Safety.

Security & Safety Publications

Protective Research Group produces a series of information intensive manuals related to the security and safety issues confronting the corporate sector and general public. We can also produce specialty manuals to support corporate in-house training programs. The following is a list of current publications available. Contact us for pricing.

Examining Threats & Exploring Countermeasures

Selected Writings From Protective Research Group

This 103 page book contains a series of 23 articles authored by the members of Protective Research Group. The subject matter of these articles span a wide range of protection issues including terrorism, computer security, bomb security, protection officer training, and personal safety. The purpose of this book is to introduce the reader to our group and the issues in which we provide consultation. This book is also meant to act as a tool to enhance your current safety program by providing a no-nonsense insight into real world threats and threat countermeasures.

Exploring the Aspects of Biological and Chemical Terrorism

The threat of a terrorist act involving the use of a biological or chemical weapon has become an issue of great concern in the United States. This 67 page manual has been developed with the goal of creating an understanding of the realities of Biological and Chemical Terrorism. It has been written in a format which attempts to explain the aspects of this type of terrorism in a manner which is devoid of unnecessary technical jargon, making the information understandable to the reader. It is designed to be used by both the emergency response community and the general public. We believe that the more we, as a society, understand and prepare for this threat, the more effectively the threat can be diminished.

Fundamental Principles of Security

This 77 page manual has been created with the goal of presenting Security Officers with a basic understanding of the knowledge necessary to operate in the general protection field. The manual is designed in a format which is devoid of unnecessary fluff writing and focuses solely on some of the more important core elements of each topic. The information contained in the manual is written in a non-technical manner and is meant to be easily understood by the reader. The topics covered in this text include the fundamentals of: security professionalism, risk management, patrol procedures, fire safety, first aid, report writing, interviewing, and many other topic of importance to the Security Officer.

Public Safety and Emergency Response Internet Research Directory

At Protective Research Group, we understand both the benefits and frustrations associated with conducting research and information mining utilizing the Internet as a tool. We also understand that professionals operating in the field of emergency response such as police officers, security personnel, fire fighters, medical responders, emergency planners, safety managers, etc. do not have the luxury of time to conduct extensive searches for the information they truly need, in a sea of information they don't. This 75 page resource guide contains an extensive listing of Internet websites of interest to the professionals employed in the emergency response community. There are over 700 site listed in 23 categories such as Law Enforcement, Government, Terrorism, Medical, Research, etc. Whether you're searching for information regarding current threats or trends in global crime or terrorism, the latest political or social paradigms, developments in emergency medicine, professional associations, disaster management planning, or professional training or development, this guide contains resources for it.

Hospital Emergency Department Management of Mass Casualty Incidents Involving Biological And Chemical Terrorism

Biological and Chemical agents used as weapons by terrorists have the potential of creating unbelievable numbers of medical casualties. When an incident occurs, injured victims will have to be transported to hospitals in order to receive proper medical treatment. Hospitals and their Emergency Departments must be prepared and equipped to receive and treat the victims of such a terrorist incident. This 127 page manual has been developed with the goal of creating a clearer understanding of the realities associated with the medical management of Biological and Chemical Terrorism. This manual contains sections related to:

Triage & Decontamination Operations
Mass Casualty Incident Planning
Characteristics of Chemical Agents
Concepts of Terrorism

Personal Protective Equipment
Characteristics of Biological Agents
Medical Treatment Protocols
and more.....

Biological and Chemical Terrorism Awareness for Healthcare Security Professionals

Security & Safety will be an issue of great importance during a hospital Mass Casualty Incident (MCI) operation stemming from an act of biological or chemical terrorism. The hospital protection team will be responsible for many key functions during such an MCI operation. Situations requiring crowd control, traffic control, building protection, etc. should be anticipated in the aftermath of a terrorist event. This manual, produced by Protective Research Group, is designed to provide hospital security personnel with an understanding of biological and chemical terrorism, and the

working knowledge necessary to prepare for, and conduct an effective protective response effort during hospital MCI operations. This 97 page manual includes sections regarding; Characteristics of biological and chemical warfare agents, Personal protection equipment, Incident planning, News Media relations, Concepts of terrorism, and more.....

Bomb Security: Planning and Tactics

Bomb related violence has become common place in today's global society. No country, government, corporation, or individual on the planet is immune from becoming a target of a bombing or bomb threat. Every year in America thousands of bomb and bomb threat incidents occur resulting in millions of dollars in property damage, hundreds of individuals injured or killed, and large financial losses due to evacuations. This bomb related violence knows no boundary. Incidents occur at corporations, schools, medical facilities, government buildings, public events, just to name a few.

The purpose of this 50 page manual is to present information regarding bomb security planning in a format which is easily understood and useful in assisting with the design of your organization's own preparedness plan. Sections include: Physical planning, Telephoned bomb threats, Search operations, Evacuations, Letter and package bomb security.

Family Guide to Information on the World Wide Web

This 45 page guide full of Internet addresses enables parents to assist their children in safe and fun surfing on the Internet. There is a section for parents containing information on everything from parenting and medical/health resources to Internet usage and safety. The children's section is full of sites specifically for children of all ages, and helps reduce the risk of accessing potentially harmful content. As always, we recommend parents supervise their children's online activities, and this book helps to do just that. Browsing the web sites within this book will provide parents and children with hours of educational and entertaining content. Additionally, there is a section devoted to Internet searching and basic usage. This book will allow parents to save time and allow them to be more aware of the sites their children visit.

Computer Security & Techno Terrorism

Foreshadowing the Future Terrorist Battleground

From password protocols to common Denial of Service attacks, methods of computer infiltration and common counter-measures are discussed. Readers are given a basic understanding of exploits as well as easy to understand methods of keeping up to date with fixes and security problems. Instruction is given on how to search the Internet as well as a list of hardware/software vendors where readers can download updates and find security patches to common programs.

Information Profiling Publications

Biographical profiling is a systematic process in which information regarding an individual's personal history (medical, occupational, family, travel habits, etc.) is collected, recorded, and stored in a format which is easily retrievable for use in the event of an emergency involving that individual. Data recording documents like these are often referred to as ID Kits. Recognizing the need for a systematic method of compiling and storing personal information needed during an emergency situations, we have designed a series of information profiles for that use. Our information profiles are very comprehensive, and utilize an easy fill in the blanks format. All information contained in one of our profiles is collected and stored by the user, we maintain no database of our client's personal information.
